

North Petherton Surgery

February 2024

www.northpethertonsurgery.com

Surgery Newsletter



See new entries in your GP health record on your NHS App

[VIEW YOUR GP HEALTH RECORD](#)

Visit www.nhs.uk/gp-record

Download the NHS App, or open the NHS website in a web browser, to set up and log in to your NHS account.

<https://www.nhs.uk/nhs-app/>

Practice Training

The Practice and dispensary will close for half day training from 1:30pm on the following dates:

Thursday 21st March

Thursday 2nd May

Thursday 13th June

We thank you in advance for your patience on these dates whilst we undertake necessary training and development.

Bank Holidays

The surgery and dispensary will be closed for all Bank Holidays during 2024.

Welcome...

We are pleased to welcome our new Advanced Nurse Practitioner Lucie Burrows. She joins us from Musgrove Park Hospital and brings a wealth of experience with her.

We have also welcomed Lisa B and Kace P to our reception team... please treat them with kindness as they learn the ropes of Primary Care.

Recruitment...

We are still actively recruiting for the following roles

- General Practitioner
- Health Care Assistant
- Practice Nurse
- Advanced Nurse Practitioner

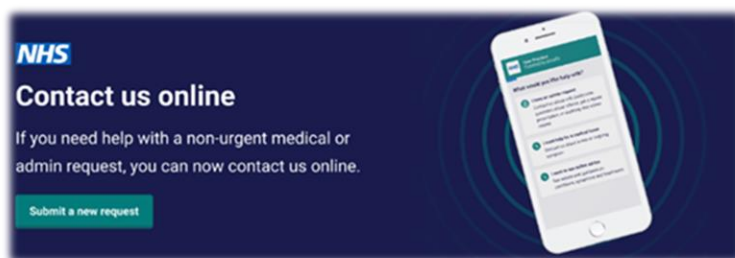
Recruitment is challenging for the surgery as we have very limited room space to offer. The surgery is too small for our growing population – just look at how we've grown

Patient count	
June 2017 = 4367	June 2021 = 6120
June 2018 = 4818	June 2022 = 6795
June 2019 = 5173	June 2023 = 7009
June 2020 = 5577	Feb 2024 = 7128

					
Self Care Care for yourself at home	Pharmacy Local expert advice	NHS 111 Non-emergency help	GP Advice Out of hours: Call 111	UTCs Urgent Treatment Centres	A&E or 999 For emergencies only
Minor cuts & grazes Minor bruises Minor sprains Coughs and colds	Minor illnesses Headaches Stomach upsets Bites & stings	Feeling unwell? Unsure? Anxious? Need help?	Persistent symptoms Chronic pain Long term conditions New prescriptions	Breaks & sprains X-rays Cuts & grazes Fever & rashes	Choking Chest pain Blacking out Serious blood loss

How do I contact the Surgery?

Online via the contact pop-up on our website
www.northpethertonsurgery.com



This is the perfect way to avoid queues and to ask non-urgent questions of the clinical or admin staff. Repeat prescriptions can also be requested this way.

Telephone the surgery:

Phone lines are open 8am – 6.30pm
Monday to Friday – **01278 662223**

Appointments are released each day for Doctors and Nurse Practitioners.

We may also refer you to a local pharmacy as part of the NHS Pharmacy First Service.

Dispensary 'phone lines are open 10.00am – 12.00pm
Monday to Friday – **01278 661428**

Please request all repeat medication via the NHS app or online via our website.

Our Dispensary is open for collections and requests from **9.15am until 1.00pm** and **2.00pm until 6.00pm**

What is Pharmacy First?

Pharmacy First will enable community pharmacists to supply prescription-only medicines, including antibiotics and antivirals where clinically appropriate, to treat seven common health conditions without the need to visit a GP.

What are the seven common conditions?

- Sinusitis
- Sore throat
- Earache
- Infected insect bite
- Impetigo (a bacterial skin infection)
- Shingles
- Uncomplicated urinary tract infections in women.

Appointments booked but not attended so far in 2024:

113

Please call to cancel if you're unable to make your appointment.